



TO WHOM IT MAY CONCERN

27 January 2010

Our Reference    jh/ark/jan10

Your Reference

Direct Line        (0141) 222 8289

### **Ark Architecture and Design**

It is with pleasure that I write to recommend the services of Ark Architecture to you.

I began working with Ark in October 2007 when due to unforeseen circumstances I found myself about to start on site with a major refurbishment project (£2.6m) and no Architect. Ark were appointed to review the work which had been done to date and then move the project forward.

Ark quickly demonstrated that not only did they understand the concept of the design but also, and more importantly, the requirements of our business and what we were trying to achieve. In light of this major changes were made to the design to ensure that what was put in place reflected our exact needs.

At all times during the project Ark demonstrated their sense of commitment, attention to detail and a great sense of humour, which helped everyone through the more frustrating moments that occur in all major projects.

Ark Architecture are an asset to any project and I look forward to working with them again on future Ignis projects.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Joyce Hardie", written in a cursive style.

Joyce Hardie  
Head of Facilities Management

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